



## Your Feedback is Important

Thank you for your interest in the proposed Fibreco Terminal Enhancement Project.

We invite you to provide your feedback by completing this form in person, by email, and by mail. Details are provided at the end of this form.

### We are collecting feedback from April 26 to May 24, 2017.

We are committed to delivering a sustainable project that meets or exceeds environmental and safety standards, provides benefits for our community, and provides better job security and a safer workplace for employees.

### PROJECT SCOPE AND DESIGN

B.C. owned and operated for nearly 40 years, we at Fibreco Export are planning to upgrade and enhance our facility at 1209 McKeen Avenue in North Vancouver so we can replace our wood chip export business with food ingredients, such as wheat, peas, and lentils for international agri-trade. New equipment and storage silos would help us reduce our dust emissions, improve air quality and operate more profitably.

1. How important to you is each of the following study areas? Please mark an X in the box.

Study Area	Extremely important	Very important	Not very important	Not at all important
Noise				
Transportation plans (rail, marine, vehicles)				
Safety				
Traffic				
Air quality (including dust)				
Local visual quality (aesthetic design and lighting)				
Environment/Biophysical				
Landscaping				
Dredging				
Stormwater Management				
Other _____ (please specify)				

2. Please indicate which studies you would like to provide feedback on: *(Please check all that apply)*

- |   |  |   |
|---|--|---|
| <input type="radio"/> Noise                   | <input type="radio"/> Air Quality                                  | <input type="radio"/> Dredging              |
| <input type="radio"/> Transportation Plans    | <input type="radio"/> Visual Quality (including design & lighting) | <input type="radio"/> Biophysical           |
| <input type="radio"/> Site Safety             | <input type="radio"/> Environment                                  | <input type="radio"/> Stormwater Management |
| <input type="radio"/> Construction Activities | <input type="radio"/> Landscaping                                  |   |

3. Please provide your comments on the study areas indicated here.

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4. The proposed Project includes removing the two large uncovered wood chip piles that are currently on our site and installing steel grain storage silos in their place. The conical bottom design of the silos will mean more efficient loading rates, and the new covered conveying system is designed to minimize dust emissions, product waste, and spillage. What questions or concerns do you have about the silo design?

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5. What other questions or comments do have about our proposed Project?

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6. Please review the statements below and select the ones that best describe your experience at the Fibreco Terminal Enhancement Project Public Open House. *(Please check all that apply)*

- |  |  |
|--|--|
| <input type="radio"/> I learned something new about Fibreco  | <input type="radio"/> I had an opportunity to share my thoughts and opinions |
| <input type="radio"/> The Project materials were informative | <input type="radio"/> Generally my questions were answered                   |
| <input type="radio"/> Project staff were helpful             | <input type="radio"/> My time was well spent                                 |

7. Having reviewed the information materials, including the Project scope, study results, and proposed measures to address community interests and protect the environment, do you have any concerns about the Project proceeding?

- No
- Yes [use the space below to specify any specific questions or concerns]

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## ABOUT FIBRECO

8. Located in the North Shore Trade Area, Fibreco has successfully served the western Canadian forest industry for nearly 40 years. Fibreco is the largest wood pellet handling facility in the world and a vital component of the Asia-Pacific Gateway. Prior to this project, were you familiar with Fibreco's operations?
- Yes
- No
9. Fibreco is a B.C. owned and operated company. Does this information have an effect on your opinion of the Project?
- Yes
- No

## PLEASE TELL US ABOUT YOURSELF

The following questions help us to determine how the feedback we receive represents the local community. Individual responses are treated as anonymous.

10. How did you hear about this open house? *(Please check all that apply)*
- Friends/Neighbours
- Advertisement
- Letter in the mail
- Other *(please describe)* \_\_\_\_\_
11. I ... *(Please check all that apply)*
- Live in Norgate Community
- Live in Pemberton Heights Community
- Live elsewhere in the District of North Vancouver: which neighbourhood? \_\_\_\_\_
- Work in the District of North Vancouver: which area? \_\_\_\_\_
- Work in another area of the North Shore: which area? \_\_\_\_\_
- Live/work outside the North Shore
- Other *(please describe)* \_\_\_\_\_
12. Would you like to be added to our database to receive Project updates by email? *(Please check only one)*
- Yes – My contact information is below
- No thanks – I'm already a member of the database
- No thanks – Not interested

Contact information (optional)\*\*

Name: \_\_\_\_\_ Email: \_\_\_\_\_

You may return this form in the following ways:

**In person:** Public Open House  
Wednesday, May 10th, 2017  
5 pm to 8 pm  
Grouse Inn North Vancouver Hotel at 1633 Capilano Road

**By email:** [terminalenhancement@fibreco.com](mailto:terminalenhancement@fibreco.com)

**By mail:** Glenn Dempster, Project Manager  
Fibreco Export Inc.  
1209 McKeen Avenue  
North Vancouver, B.C. V7P 3H9

**Thank you for your input.**

\*\* The information you provide on this form will be added to Fibreco's database for the Terminal Enhancement Project. This database allows the Project team to maintain a record of contact. Your personal information will not be used for any purpose other than to reply to your comments or questions that you ask us, or provide information at your request. If you have any questions about the Project, and/or the information collection undertaken on this form, please contact the Glenn Dempster by email at [terminalenhancement@fibreco.com](mailto:terminalenhancement@fibreco.com).